ANNEXURE C1

Document Demand Chronology

Chronological record of Petitioner's requests for bank statements and transactional records (2008–2025)

Cover page

Chronological record of Plaintiff's requests for contractual documents, bank statements and transactional records (2008–2024)

EMAIL INDEX TABLE:

DATE	EMAIL NO.	RECIPIENT	DESCRIPTION	ANNEXURE PAGE	REMARKS
19 May 2015	C1.1	Sivuziwe Mzamo - FRBL	Request for PEG HR Contractual Documents		Did not supply documents
26 May 2015	C1.2	Neels Els - FRBL	Requesting Bank Statements		Did not supply bank statements
26 May 2015	C1.3	Neels Els / Aspacia Lethepa - FRBL	Requesting Bank Statements		Did not supply bank statements
01 June 2015	C1.4	Sivuziwe Mzamo - FRBL	Requesting all PEG HR Documents		Did not supply documents
30 July 2021	C1.5	Neels Els - FRBL	Requesting F1287 Bank Statements		Did not supply bank statements
30 July 2021	C1.6	RMB Corporate Banking services	Requesting F1287 Bank Statements		They could not locate bank accounts
06 August 2021	C1.7	EM Dlamini – F1287	Email from Neels Els – FRBL acknowledging receipt of email from EM Dlamini		Acknowledged receipt of request but did not supply documents
23 August 2021	C1.8	Natalie Rodrigues - FRBL	Requesting F1287 Bank Statements		Did not supply bank statements but referred

					me to Neil Goosen
23 August 2021	C1.9	EM Dlamini – F1287	Email from Natalie Rodrigues advising forwarding EM Dlamini request to Neil Goosen – FRBL		Natalie referring me to Neil Goosen
09 September 2021	C1.10	EM Dlamini – F1287	Email from Neil Goosen – FRBL advising EM Dlamini to get Attorneys to request F1287 bank statements from FRBL Attorneys		Neil Goosen telling me to get employ attorneys to request bank statements
09 September 2021	C1.11	EM Dlamini – F1287	Email from Neil Goosen – FRBL advising EM Dlamini to get Attorneys to request F1287 bank statements from FRBL Attorneys		Neil Goosen telling me to get employ attorneys to request bank statements
09 May 2022	C1.12	EM Dlamini – F1287	Email from Neels Els – FRBL advising EM Dlamini to get Attorneys to request F1287 bank statements from FRBL Attorneys		Neil Goosen telling me to get employ attorneys to request bank statements
06 May 2024	C1.13	Mary Vilakazi – FRBL Group CEO	Requesting PEG HR and F1287 Documents		Did not supply documents
06 May 2024	C1.14	Mary Vilakazi – FRBL Group	Requesting PEG HR and		Did not supply documents

		CEO and Barbi Mulder – FRBL Group CEO PA	F1287 Documents		
20 November 2024	C1.15	EM Dlamini – F1287	Natalie Rodrigues – FRBL advising that her colleagues were attending to EM Dlamini – F1287 request		Did not supply documents
27 November 2024	C1.16	Natalie Rodrigues - FRBL	Following up on outstanding documents and response to prior email request		Did not supply documents
29 November 2024	C1.17	EM Dlamini - PEG HR, F1287	Cannot locate bank records		Group CEO admitting that there were documents in the FRBL system. Jean du Plessis of FRBL sending a Capital Redemption Reserve Account with zero from inception to November 2024

ANNEXURE C1.1

Document Demand Chronology

Chronological record of Petitioner's requests for bank statements and transactional records (2008–2025)

RE: PEG HR Solutions Pty Ltd

19/05/2015 17:54

From: "Mbuso Dlamini" <mbuso@icon.co.za>

To: "Mzamo, Sivuziwe" <Sivuziwe.Mzamo@rmb.co.za>

Cc: "Boake, Ruth" <Ruth.Boake@rmb.co.za>,"du Plessis, Jean" <Jean.duPlessis@rmb.co.za>,"Downes, David" <David.Downes@rmb.co.za>

Sivu

I require a copy of all contractual documents that you have in the PEG HR Solutions file.

Kindly advise when and how you would make them available.

Kind Regards
Mbuso

From: Mzamo, Sivuziwe [mailto:Sivuziwe.Mzamo@rmb.co.za]
Sent: 19 May 2015 03:10 PM
To: mbuso@icon.co.za
Cc: Boake, Ruth; du Plessis, Jean; Downes, David
Subject: RE: PEG HR Solutions Pty Ltd

Hi Mbuso,

I hope this email finds you well.

What exactly would you like in this file? Are you talking about all of Peg HR's statements? If I remember correctly, this was sent to you late last year, at your request.

Kind regards,

Sivuziwe (Sivu) Mzamo
Investment Banking
Real Estate

cid:image001.png@01CB144E.474A5710

Rand Merchant Bank
Telephone +27 11 282 4063
Switchboard +27 11 282 8000
Facsimile +27 11 282 4989
Mobile +27 72 223 7471
www.rmb.co.za

From: Mbuso Dlamini [mailto:mbuso@icon.co.za]
Sent: 18 May 2015 17:31
To: Mzamo, Sivuziwe
Subject: PEG HR Solutions Pty Ltd

Sivu

I hope that you are fine.

Kindly make me a copy of PEG HR Solutions file so that we may compare it with what we have.

Kindly either :

1. Scan and email the documents to me at your earliest convenience; or
2. Compie a file and let me know once it is done so that I may collect it before our meeting of the 26th May 2015; or
3. I will collect the file at the meeting of the 26th May 2015

Kind Regards
Mbuso

This e-mail is subject to a disclaimer, available at

http://www.rmb.co.za/web/elements.nsf/online/disclaimer-communications.html

Attachments:

- image001.png

Annexure C1.2

Email plus Letter sent to Neels Els of FRBL Requesting that F1287 Bank Statements be sent out to F1287 monthly from 01 June 2015

Mbuso

From: Mbuso Dlamini <mbuso@icon.co.za>
Sent: Tuesday, 26 May 2015 23:13
To: 'Els, Neels'
Cc: 'Anne Klein'; 'Celeste Barnard'; 'Brian Coombe'; 'Maluleke, Lorraine'; 'Lethepa, Aspacia'; 'Bester Ngoepe'
Subject: RE: Friedshelf 1287 (RF) (Pty Ltd covenants December 2014 and March 2015
Attachments: Scan1.PDF

Neels

Attached herein is the letter as discussed at the meeting today.

Kind Regards
M Dlamini

FRIEDSHELF 1287 (RF) PROPRIETARY LIMITED

REGISTRATION NO: 2011/125738/07

1ST FLOOR
32 FRICKER ROAD
ILLOVO
JOHANNESBURG
2196

TEL: 011 530 8400

PO BOX 781396
SANDTON
2146

FAX: 011 530 8410

RAND MERCHANT BANK

TO WHOM IT MAY CONCERN

26th MAY 2015

Dear Sir / Madam

RE : DISTRIBUTION OF FRIEDSHELF BANK STATEMENTS ON A MONTHY BASIS

We hereby request that you send to us, by email, Friedshelf bank statements on a monthly basis and copy the following at Maitland :

1. Anne Klein at anne.klein@maitland.com
2. Celeste Barnard at celeste.barnard@maitland.com
3. Brian Coombe at brian.coombe@maitland.com

We would appreciate it if you could kindly start with this distribution from the 01st June 2015.

Yours Sincerely

Mbuso Dlamini

CC : Anne Klein; Celeste Barnard; Brian Coombe; Bester Ngoepe

Annexure C1.3

Email sent to Neels Els of FRBL Requesting that he sends F1287 Bank Statements from Inception to 30 April 2015

RE: Friedshelf 1287 (RF) (Pty Ltd covenants December 2014 and March 2015

26/05/2015 23:16

From: "Mbuso Dlamini" <mbuso@icon.co.za>

To: "Els, Neels" <Neels.Els@rmb.co.za>

Cc: "Anne Klein" <Anne.Klein@maitlandgroup.com>,"Celeste Barnard" <Celeste.Barnard@maitlandgroup.com>,"Brian Coombe" <brian.coombe@maitlandgroup.com>,"Maluleke, Lorraine" <Lorraine.Maluleke@rmb.co.za>,"Lethepa, Aspacia" <Aspacia.Lethepa@rmb.co.za>

Aspacia

As discussed at the meeting today, kindly send us (by email) Friedshelf bank statements from inception to the 30th April 2015; and thereafter monthly as per the letter attached to my previous email.

Kind Regards
M Dlamini

From: Mbuso Dlamini [mailto:mbuso@icon.co.za]
Sent: 26 May 2015 11:13 PM
To: 'Els, Neels'
Cc: 'Anne Klein'; 'Celeste Barnard'; 'Brian Coombe'; 'Maluleke, Lorraine'; 'Lethepa, Aspacia'; 'Bester Ngoepe'
Subject: RE: Friedshelf 1287 (RF) (Pty Ltd covenants December 2014 and March 2015

Neels

Attached herein is the letter as discussed at the meeting today.

Kind Regards
M Dlamini

Annexure C1.4

Email sent to Sivuziwe Mzamo of FRBL Requesting that PEG HR Collects a copy of the full Transactional Records / Documents of PEG HR from FRBL

RE: PEG HR Solutions Pty Ltd

01/06/2015 08:38

From: "Mbuso Dlamini" <mbuso@icon.co.za>

To: "Mzamo, Sivuziwe" <Sivuziwe.Mzamo@rmb.co.za>

Cc: "Boake, Ruth" <Ruth.Boake@rmb.co.za>,"du Plessis, Jean" <Jean.duPlessis@rmb.co.za>,"Downes, David" <David.Downes@rmb.co.za>

Sivu

The last meeting refer.

Kindly advise if and when I can come and pick up the file.

I hope you have had a chance to go through it and I can pick it up at your earliest convenience.

Kind Regards
Mbuso

From: Mzamo, Sivuziwe [mailto:Sivuziwe.Mzamo@rmb.co.za]
Sent: 19 May 2015 03:10 PM
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Cc: Boake, Ruth; du Plessis, Jean; Downes, David
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Sivuziwe (Sivu) Mzamo
Investment Banking
Real Estate


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Switchboard +27 11 282 8000
Facsimile +27 11 282 4989
Mobile +27 72 223 7471
www.rmb.co.za

From: Mbuso Dlamini [mailto:mbuso@icon.co.za]
Sent: 18 May 2015 17:31
To: Mzamo, Sivuziwe
Subject: PEG HR Solutions Pty Ltd

Sivu

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2. Compie a file and let me know once it is done so that I may collect it before our meeting of the 26th May 2015; or
3. I will collect the file at the meeting of the 26th May 2015

Kind Regards
Mbuso

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http://www.rmb.co.za/web/elements.nsf/online/disclaimer-communications.html

Attachments:

- image001.png

Annexure C1.5

Email and Letter Sent by Nozuko Attorneys Requesting F1287 Bank Statements from FRBL's Neels Els

mbuso.dlamini@palacegroup.co.za

From: Given <given@nozukonxusaniinc.co.za>
Sent: Friday, 30 July 2021 09:41
To: neels.els@rmb.co.za; jean.duplessis@rmb.co.za
Cc: mbuso.dlamini@palacegroup.co.za
Subject: FW: FRIENDSHELF 1287 RMB ACCOUNTS
Attachments: Letter to RMB.pdf

Good day

We have not received neither an acknowledgment nor a reply to the above letter.

We await the requested statements from you as this matter is pressing to our client.

Regards

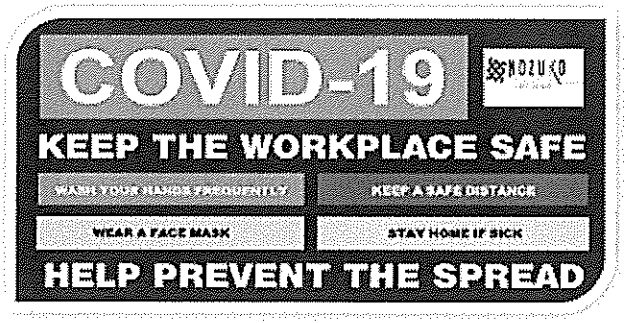
Mr Given Chavalala

NOZUKO

Tel: +2711 975 5666 Fax: +2711 975 0707 Cell: +2779 539 3288
Physical Address:
40 Kerk Street, The Whitehouse Building, W8 Ground Floor, Kempton Park.

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From: Given [mailto:given@nozukonxusaniinc.co.za]
Sent: 27 July 2021 03:44 PM

To: 'jean.duplessis@rmb.co.za' <jean.duplessis@rmb.co.za>
Subject: FW: FRIENDSHELF 1287 RMB ACCOUNTS

Good day

Kindly find attached hereto a letter for your attention.

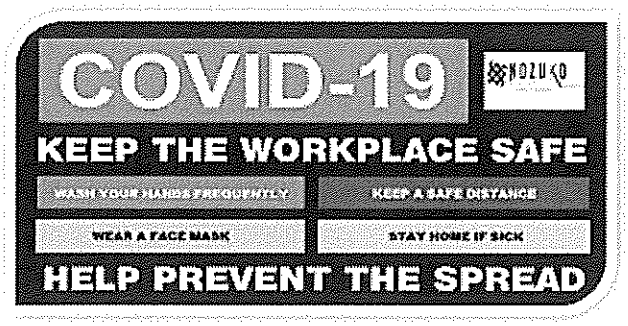
Regards

Mr Given Chavalala

Tel: +2711 975 5666 Fax: +2711 975 0707 Cell: +2779 539 3288
Physical Address:
40 Kerk Street, The Whitehouse Building, W8 Ground Floor, Kempton Park.

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From: Given [mailto:given@nozukonxusaniinc.co.za]
Sent: 27 July 2021 03:03 PM
To: 'neels.else@rmb.co.za' <neels.else@rmb.co.za>; 'jean.duplessis@co.za' <jean.duplessis@co.za>
Cc: 'mbuso.dlamini@palacegroup.co.za' <mbuso.dlamini@palacegroup.co.za>
Subject: FRIENDSHELF 1287 RMB ACCOUNTS

Good day

Kindly find attached hereto a letter for your attention.

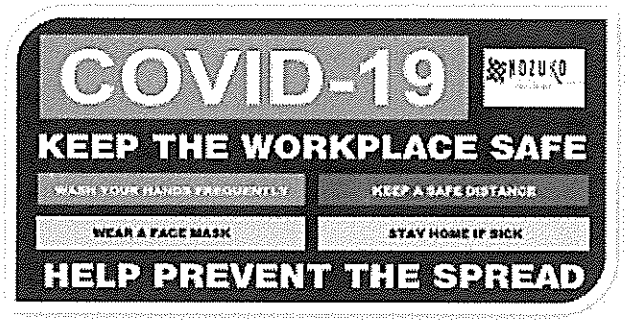
Regards

Mr Given Chavalala

Tel: +2711 975 5666 Fax: +2711 975 0707 Cell: +2779 539 3288
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NOZUKO
NXUSANI INC
ATTORNEYS & CONVEYANCERS

KEMPTON PARK OFFICE
THE WHITE HOUSE BUILDING
WEST WING 8, GROUND FLOOR
40 KERK STREET CNR MONUMENT ROAD
KEMPTON PARK 1619

POSTNET SUITE 169
PRIVATE BAG X27
KEMPTON PARK 1620
DOCEX 47, KEMPTON PARK
REGISTRATION NO.: 2003/025348/21

27 July 2021

Our Ref: Mr TG Chavalala/MAT7870 *Your Ref:*

RAND MERCHANT BANK
PER EMAIL: NEELS.ELSE@RMB.CO.ZA
CC: JEAN.DUPLESSIS@RMB.CO.ZA

Dear Sir

RE: FRIEDSHELF 1287 (PTY) LTD: - BANK ACCOUNTS

1. We confirm to be acting on behalf of Friedshelf 1287 (Pty) Ltd (our client).

2. We are instructed by our client to request bank statements of the accounts stated herein below from inception of the accounts to date.

   2.1 Account number SMT-DC11A00276;
   2.2 Account number SMT-DC11A00277; and
   2.3 Any other account held in the name of our client.

3. The statements can be emailed to the writer hereof, alternatively be collected from your offices.

4. Our client's director, Mr Mbuso Dlamini attempted to get the statements from the offices of RMB but was informed to contact the account manager.

5. We await to hear from you.

Yours faithfully



NOZUKO NXUSANI INCORPORATED
PER: MR GIVEN CHAVALALA

Telephone Number: +27 11 975 5666 | Fax Number: +27 11 975 0707

Executive Director: Noz Nxusani | Managing Director: Selemo Makubung | Operations Manager: Frank Koko
Directors: Yoshira Ramjee | Given Chavalala | Mr Barry Moyana
Senior Associates: Portia Banda | Godfrey Mohlala | Themba Malandela | Khuduga Phokwane | Neema Mchau
Associates: Mantsonyana Mangokoane | Abner Mabaso | Mmabatho Potelo | Yolanda Lusithi | Kefiloe Ramela-Mkhwanazi
Email: info@nozukonxusanlinc.co.za | Web: www.noznxusanlinc.co.za

Annexure C1.6

Email sent to RMB Corporate Banking Services Requesting F1287 Bank Statements

Request for Friedshelf 1287 Pty Ltd Bank Statements : Call (12h53 - 30 July 2021) Reference Number 1-3827701651

30/07/2021 13:21

From: "Mbuso Dlamini" <mbuso@icon.co.za>

To: services@rmb.co.za

Cc: mbuso@icon.co.za

Good Day RMB Corporate Banking services Team

I called in later and spoke to Kasturi; who diligently assisted me.

Kindly send me the following bank statements for the above mentioned company from inception to date :

1. Collection Account Number SMT-DC11A00276 (see the attached copy);
2. Operating Account Number SMT-DC11A00277 (not attached); and
3. Loan Account Number ....

I am the sole director of the company.

Please revert urgently.

Kind Regards
Mbuso Dlamini
Director
Friedshelf 1287 Pty Ltd
0826060492

Attachments:

- Chameleon-AccStatementSMT1352400.pdf

Annexure C1.7

Response from FRBL's Neels Els to Email Sent by Nozuko Attorneys

mbuso.dlamini@palacegroup.co.za

From: Els, Neels <Neels.Els@rmb.co.za>
Sent: Friday, 06 August 2021 13:43
To: Given; du Plessis, Jean
Cc: mbuso.dlamini@palacegroup.co.za
Subject: RE: FRIENDSHELF 1287 RMB ACCOUNTS - [External Email]

Hi Given,

We acknowledge receipt of the email below dated 30 July 2021.

We have requested the statements and will send these through in due course.

Regards,

NEELS ELS
PRINCIPAL INVESTMENTS

CORPORATE AND INVESTMENT BANKING

Direct Line +27 11 282 8176
Mobile +27 83 679 6201
e-mail neels.els@rmb.co.za
Website rmb.co.za

RMB a division of FirstRand Bank Limited, is an Authorised Financial Services and Credit Provider NCRCP20. Reg. No. 1929/001225/06

From: Given <given@nozukonxusaniinc.co.za>
Sent: Friday, July 30, 2021 9:41 AM
To: Els, Neels <Neels.Els@rmb.co.za>; du Plessis, Jean <Jean.duPlessis@rmb.co.za>
Cc: mbuso.dlamini@palacegroup.co.za
Subject: FW: FRIENDSHELF 1287 RMB ACCOUNTS - [External Email]

CAUTION - EXTERNAL SENDER - Please be careful when opening links and attachments! FNB Cyber Security Office.

Good day

We have not received neither an acknowledgment nor a reply to the above letter.

We await the requested statements from you as this matter is pressing to our client.

Regards

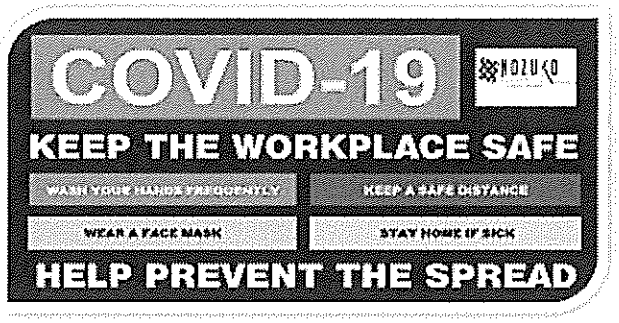
Mr Given Chavalala

NOZUKO

Tel: +2711 975 5666 Fax: +2711 975 0707 Cell: +2779 539 3288
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From: Given [mailto:given@nozukonxusaniinc.co.za]
Sent: 27 July 2021 03:44 PM
To: 'jean.duplessis@rmb.co.za' <jean.duplessis@rmb.co.za>
Subject: FW: FRIENDSHELF 1287 RMB ACCOUNTS

Good day

Kindly find attached hereto a letter for your attention.

Regards

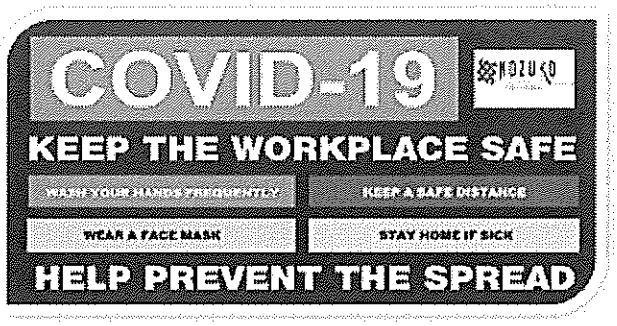
Mr Given Chavalala

NOZUKO

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From: Given [mailto:given@nozukonxusaniinc.co.za]
Sent: 27 July 2021 03:03 PM
To: 'neels.else@rmb.co.za' <neels.else@rmb.co.za>; 'jean.duplessis@co.za' <jean.duplessis@co.za>
Cc: 'mbuso.dlamini@palacegroup.co.za' <mbuso.dlamini@palacegroup.co.za>
Subject: FRIENDSHELF 1287 RMB ACCOUNTS

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Regards

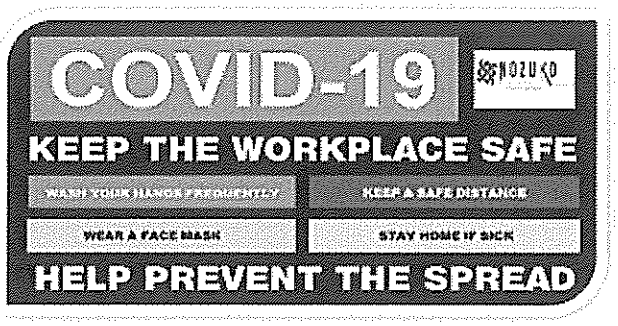
Mr Given Chavalala

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Annexure C1.8

Email Sent to FRBL's Natalie Rodrigues Requesting Bank Statements for F1287

RE: Requesting bank statements - [External Email]

23/08/2021 16:17

From: "Mbuso Dlamini" <mbuso@icon.co.za>

To: "Rodrigues, Natalie" <Natalie.Rodrigues@fnb.co.za>,mbuso.dlamini@palacegroup.co.za

Cc: "Veress, Klarli" <Klarli.Veress@rmb.co.za>

Good Day Natalie

I am looking for bank statements for all bank accounts of Friedshelf 1287 Pty Ltd (Registration Number 2011/125738/07) from inception to date.

Kindly assist as soon as possible; and if you are not able to assist, let me know as soon as possible.

Urgent.

Kind Regards
Mbuso Dlamini
Director
Friedshelf 1287 Pty Ltd

From: Rodrigues, Natalie <Natalie.Rodrigues@fnb.co.za>
Sent: Monday, 23 August 2021 11:44
To: mbuso.dlamini@palacegroup.co.za
Cc: mbuso@icon.co.za; Veress, Klarli <Klarli.Veress@rmb.co.za>
Subject: FW: Requesting bank statements - [External Email]

Good day Mr Dhlamini

Thank you for taking my call. As discussed, kindly provide me with your account details so that we can assist.

Please also provide period for the request.

Kind regards
Natalie Rodrigues
FNB Commercial

From: Mbuso Dlamini <mbuso.dlamini@palacegroup.co.za>
Sent: Saturday, August 21, 2021 6:01 PM
To: Veress, Klarli <Klarli.Veress@rmb.co.za>
Cc: mbuso@icon.co.za
Subject: Requesting bank statements - [External Email]

CAUTION - EXTERNAL SENDER - Please be careful when opening links and attachments! FNB Cyber Security Office.

Good Day Klarli

I am sending you this communication in order to request you or the Managing Director / Chief Executive Officer can assist me get bank statements for my company which has bank accounts at RMB.

I am the sole director and sole signatory on these bank accounts but I have not been able to get the said bank statements for the company despite several requests that I have sent to RMB. I have been told to go FNB, which I have done; and FNB sends me back to RMB.

Is there any way that you and / or the Managing Director / Chief Executive Officer of RMB can assist me obtain these bank statements? Kindly advise at your (MD / CEO) earliest convenience; or is there anybody else who can assist me with the said bank statements?

We trust that you wil entertain our request; and wait for your favourable response as soon as possible.

Kind Regards
Mbuso Dlamini
0826060492

This email is subject to a disclaimer.

Visit the FNB website and view the email disclaimer and privacy notice by clicking the "About FNB + Legal" and "Legal Matters" links.
If you are unable to access our website, please contact us to send you a copy of the email disclaimer or privacy notice.

Annexure C1.9

Response from FRBL's Natalie Rodrigues on F1287 Bank Statements

mbuso@icon.co.za

From: Rodrigues, Natalie <Natalie.Rodrigues@fnb.co.za>
Sent: Monday, 23 August 2021 18:06
To: mbuso@icon.co.za; mbuso.dlamini@palacegroup.co.za; Goosen, Neil
Cc: Veress, Klarli
Subject: RE: Requesting bank statements - [External Email]

Hi Mr Dhlamini

I have forwarded your request to Neil Goosen.
Apologies for the delay from our side. I see that your request was logged on the 5th of August.

@Goosen, Neil, please advise timelines.

Kind regards
Natalie

From: Mbuso Dlamini <mbuso@icon.co.za>
Sent: Monday, 23 August 2021 16:18
To: Rodrigues, Natalie <Natalie.Rodrigues@fnb.co.za>; mbuso.dlamini@palacegroup.co.za
Cc: Veress, Klarli <Klarli.Veress@rmb.co.za>
Subject: RE: Requesting bank statements - [External Email]

Good Day Natalie

I am looking for bank statements for all bank accounts of Friedshelf 1287 Pty Ltd (Registration Number 2011/125738/07) from inception to date.

Kindly assist as soon as possible; and if you are not able to assist, let me know as soon as possible.

Urgent.

Kind Regards
Mbuso Dlamini
Director
Friedshelf 1287 Pty Ltd

From: Rodrigues, Natalie <Natalie.Rodrigues@fnb.co.za>
Sent: Monday, 23 August 2021 11:44
To: mbuso.dlamini@palacegroup.co.za
Cc: mbuso@icon.co.za; Veress, Klarli <Klarli.Veress@rmb.co.za>
Subject: FW: Requesting bank statements - [External Email]

Good day Mr Dhlamini

Thank you for taking my call. As discussed, kindly provide me with your account details so that we can assist.

Please also provide period for the request.

Kind regards

Natalie Rodrigues
FNB Commercial

From: Mbuso Dlamini <mbuso.dlamini@palacegroup.co.za>
Sent: Saturday, August 21, 2021 6:01 PM
To: Veress, Klarli <Klarli.Veress@rmb.co.za>
Cc: mbuso@icon.co.za
Subject: Requesting bank statements - [External Email]

CAUTION - EXTERNAL SENDER - Please be careful when opening links and attachments! FNB Cyber Security Office.

Good Day Klarli

I am sending you this communication in order to request you or the Managing Director / Chief Executive Officer can assist me get bank statements for my company which has bank accounts at RMB.

I am the sole director and sole signatory on these bank accounts but I have not been able to get the said bank statements for the company despite several requests that I have sent to RMB. I have been told to go FNB, which I have done; and FNB sends me back to RMB.

Is there any way that you and / or the Managing Director / Chief Executive Officer of RMB can assist me obtain these bank statements? Kindly advise at your (MD / CEO) earliest convenience; or is there anybody else who can assist me with the said bank statements?

We trust that you wil entertain our request; and wait for your favourable response as soon as possible.

Kind Regards
Mbuso Dlamini
0826060492

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If you are unable to access our website, please contact us to send you a copy of the email disclaimer or privacy notice.

Annexure C1.10

Response from FRBL's Neil Goosen on F1287 Bank Statements

mbuso@icon.co.za

From: Goosen, Neil <Neil.Goosen@rmb.co.za>
Sent: Thursday, 09 September 2021 10:11
To: mbuso.dlamini@palacegroup.co.za
Cc: Veress, Klarli; mbuso@icon.co.za; du Plessis, Jean
Subject: RE: Requesting Bank Statements for Friedshelf 1287 Pty Ltd - [External Email]

Hi Mbuso

Correction to my comment below, your attorneys should contact our attorneys i.e. not the bank directly.

Regards

Neil Goosen Coverage Banker
Banking Division South Africa
Direct line 0112824484 **Mobile** 0824666681

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RMB a division of FirstRand Bank Limited, is an Authorised Financial Services and Credit Provider NCRCP20. Reg. No. 1929/001225/06.



From: Goosen, Neil
Sent: Thursday, September 9, 2021 10:05 AM
To: mbuso.dlamini@palacegroup.co.za
Cc: Veress, Klarli <Klarli.Veress@rmb.co.za>; mbuso@icon.co.za; du Plessis, Jean <Jean.duPlessis@rmb.co.za>
Subject: RE: Requesting Bank Statements for Friedshelf 1287 Pty Ltd - [External Email]

Hi Mbuso

I suggest you approach your attorneys in this regard and request the attorneys to approach the bank.

We unfortunately cannot assist you directly.

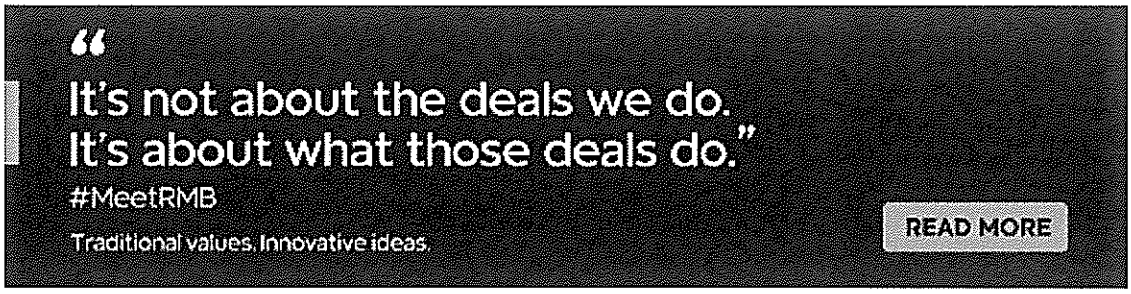
Regards

Neil Goosen Coverage Banker

Banking Division South Africa
Direct line 0112824484 **Mobile** 0824666681

CORPORATE AND INVESTMENT BANKING
www.rmb.co.za

RMB a division of FirstRand Bank Limited, is an Authorised Financial Services and Credit Provider NCRCP20. Reg. No. 1929/001225/06.



From: Mbuso Dlamini <mbuso.dlamini@palacegroup.co.za>
Sent: Thursday, September 9, 2021 9:59 AM
To: Goosen, Neil <Neil.Goosen@rmb.co.za>
Cc: Veress, Klarli <Klarli.Veress@rmb.co.za>; mbuso@icon.co.za
Subject: RE: Requesting Bank Statements for Friedshelf 1287 Pty Ltd - [External Email]

CAUTION - EXTERNAL SENDER - Please be careful when opening links and attachments! FNB Cyber Security Office.

Good Day Klarli, Neil

It has been almost two weeks since I sent the below email request to you; and to date you have not sent me the bank statements, from inception to date, for Friedshelf 1287 Pty Ltd.

I am again pleading with you to send them to me by close of business this Friday, 10th September 2021. Please urgently send them to my email address : mbuso.dlamini@palacegroup.co.za and copy to mbuso@icon.co.za.

If I do not receive these statements from you by close of business on Friday 10th September 2021, I will have no choice but seek external assistance to get the statements from RMB.

I have made several requests before and I request that you kindly send these to me without any further delay.

Also please let me know if you do not intend to send them to me.

I also request you to arrange that I get online access to these accounts because I am the registered director of the company. Is there nay reason why I am not allowed online and any other access to these bank accounts and statements since inception of the bank accounts? Kindly explain.

This is my last plea to you to assist send me with these bank statements to mbuso.dlamini@palacegroup.co.za, CC : mbuso@icon.co.za. It s also my last plea to ask you to arrange for me to have online access to all Friedshelf 1287 Pty Ltd on the RMB and / or FNB platforms.

If the MD's office cannot help me with this matter, please advise me on where to go to get these statements.

I await your amicable resolution to this problem. It is a big problem for me and Friedshelf 1287 Pty Ltd.

Kind Regards
Mbuso Dlamini

From: Mbuso Dlamini <mbuso.dlamini@palacegroup.co.za>
Sent: Saturday, 28 August 2021 10:02
To: 'Goosen, Neil' <Neil.Goosen@rmb.co.za>
Cc: 'Veress, Klarli' <Klarli.Veress@rmb.co.za>; 'Given Chavalala' <given@nozukonxusaniinc.co.za>; 'mbuso@icon.co.za' <mbuso@icon.co.za>
Subject: Requesting Bank Statements for Friedshelf 1287 Pty Ltd

Good Day Mr Goosen

Our previous correspondence as well as our various attempts to get bank statements of the above mentioned company refer.

We have tried several channels (RMB office in Sandton, Account Manager, FNB Branches, FNB Customer Services, RMB Customer Services, etc.) to get the following bank statements (from inception to date) for the above mentioned company for a long time :

1. Loan account;
2. All and any other accounts opened at RMB or FNB or any other bank.

If we do not receive these bank statements by the close of business day on the 31st August 2021, we will have no choice but to request external assistance do get same.

Kind Regards
Mbuso Dlamini

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http://www.rmb.co.za/web/elements.nsf/online/disclaimer-communications.html

Annexure C1.11

Second Response from FRBL's Neil Goosen on F1287 Bank Statements

RE: Requesting Bank Statements for Friedshelf 1287 Pty Ltd - [External Email]

09/09/2021 10:13

From: "Goosen, Neil" <Neil.Goosen@rmb.co.za>

To: mbuso.dlamini@palacegroup.co.za

Cc: "Veress, Klarli" <Klarli.Veress@rmb.co.za>,mbuso@icon.co.za,"du Plessis, Jean" <Jean.duPlessis@rmb.co.za>

Hi Mbuso

Correction to my comment below, your attorneys should contact our attorneys i.e. not the bank directly.

Regards

Neil Goosen Coverage Banker
Banking Division South Africa
Direct line 0112824484 **Mobile** 0824666681

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From: Goosen, Neil
Sent: Thursday, September 9, 2021 10:05 AM
To: mbuso.dlamini@palacegroup.co.za

Cc: Veress, Klarli <Klarli.Veress@rmb.co.za>; mbuso@icon.co.za; du Plessis, Jean <Jean.duPlessis@rmb.co.za>
Subject: RE: Requesting Bank Statements for Friedshelf 1287 Pty Ltd - [External Email]

Hi Mbuso

I suggest you approach your attorneys in this regard and request the attorneys to approach the bank.

We unfortunately cannot assist you directly.

Regards

Neil Goosen Coverage Banker
Banking Division South Africa
Direct line 0112824484 **Mobile** 0824666681

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RMB a division of FirstRand Bank Limited, is an Authorised Financial Services and Credit Provider NCRCP20. Reg. No. 1929/001225/06.

From: Mbuso Dlamini <mbuso.dlamini@palacegroup.co.za>
Sent: Thursday, September 9, 2021 9:59 AM
To: Goosen, Neil <Neil.Goosen@rmb.co.za>
Cc: Veress, Klarli <Klarli.Veress@rmb.co.za>; mbuso@icon.co.za
Subject: RE: Requesting Bank Statements for Friedshelf 1287 Pty Ltd - [External Email]

CAUTION - EXTERNAL SENDER - Please be careful when opening links and attachments! FNB Cyber Security Office.

Good Day Klarli, Neil

It has been almost two weeks since I sent the below email request to you; and to date you have not sent me the bank statements, from inception to date, for Friedshelf 1287 Pty Ltd.

I am again pleading with you to send them to me by close of business this Friday, 10th September 2021. Please urgently send them to my email address : mbuso.dlamini@palacegroup.co.za and copy to mbuso@icon.co.za.

If I do not receive these statements from you by close of business on Friday 10th September 2021, I will have no choice but seek external assistance to get the statements from RMB.

I have made several requests before and I request that you kindly send these to me without any further delay.

Also please let me know if you do not intend to send them to me.

I also request you to arrange that I get online access to these accounts because I am the registered director of the company. Is there nay reason why I am not allowed online and any other access to these bank accounts and statements since inception of the bank accounts? Kindly explain.

This is my last plea to you to assist send me with these bank statements to mbuso.dlamini@palacegroup.co.za, CC : mbuso@icon.co.za. It s also my last plea to ask you to arrange for me to have online access to all Friedshelf 1287 Pty Ltd on the RMB and / or FNB platforms.

If the MD's office cannot help me with this matter, please advise me on where to go to get these statements.

I await your amicable resolution to this problem. It is a big problem for me and Friedshelf 1287 Pty Ltd.

Kind Regards
Mbuso Dlamini

From: Mbuso Dlamini <mbuso.dlamini@palacegroup.co.za>
Sent: Saturday, 28 August 2021 10:02
To: 'Goosen, Neil' <Neil.Goosen@rmb.co.za>
Cc: 'Veress, Klarli' <Klarli.Veress@rmb.co.za>; 'Given Chavalala' <given@nozukonxusaniinc.co.za>; 'mbuso@icon.co.za' <mbuso@icon.co.za>
Subject: Requesting Bank Statements for Friedshelf 1287 Pty Ltd

Good Day Mr Goosen

Our previous correspondence as well as our various attempts to get bank statements of the above mentioned company refer.

We have tried several channels (RMB office in Sandton, Account Manager, FNB Branches, FNB Customer Services, RMB Customer Services, etc.) to get the following bank statements (from inception to date) for the above mentioned company for a long time :

1. Loan account;
2. All and any other accounts opened at RMB or FNB or any other bank.

If we do not receive these bank statements by the close of business day on the 31st August 2021, we will have no choice but to request external assistance do get same.

Kind Regards
Mbuso Dlamini

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http://www.rmb.co.za/web/elements.nsf/online/disclaimer-communications.html

Attachments:

- image001.jpg
- image002.jpg
- image003.jpg
- image004.jpg
- image005.jpg
- image006.jpg
- image007.jpg

Annexure C1.12

Response from FRBL's Neels Els on F1287 Bank Statements

mbuso.dlamini@palacegroup.co.za

From: Els, Neels <Neels.Els@rmb.co.za>
Sent: Monday, 09 May 2022 15:38
To: mbuso.dlamini@palacegroup.co.za
Cc: du Plessis, Jean
Subject: RE: FRIENDSHELF 1287 RMB BANK ACCOUNTS - [External Email]

Hi Mbuso,

Hope you are also doing well.

I've been advised that there are various ongoing legal actions between FirstRand Bank Limited and yourself / your related parties.

As such, can you please ask your appointed attorneys to approach FirstRand Bank's appointed attorneys for the information.

Regards,

Neels Els
Principal Investments
Mobile +27 83 679 6201
Email neels.els@rmb.co.za

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From: Mbuso Dlamini <mbuso.dlamini@palacegroup.co.za>
Sent: Monday, May 9, 2022 2:04 PM
To: Els, Neels <Neels.Els@rmb.co.za>
Cc: mbuso.dlamini@palacegroup.co.za
Subject: FRIENDSHELF 1287 RMB BANK ACCOUNTS - [External Email]

CAUTION - EXTERNAL SENDER - Please be careful when opening links and attachments! FNB Cyber Security Office.

Dear Neels

I hope that you are fine.

Kindly send me the latest bank statements for the following Friedshelf 1287 Pty Ltd bank accounts from inception (the 01 January 2011) to date :

1. Collection Account Number SMT-DC11A00276
2. Operating Account Number SMT-DC11A00277

3. Deposit Account Number SMT-DC15J00340
4. Account Number 0000003443
5. Actom Pref Share 3444 Account Number 0000003444
6. Asset Account Number DC11B00217
7. Asset Account Number DC11B00216
8. Tax Provision Liability Account Number SMT-DC11B00205
9. Loan Account Number ??????
10. Any other Friedshelf 1287 Pty Ltd bank accounts held at RMB.

Waiting to receive the above as soon as possible.

Kind Regards
Mbuso Dlamini

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http://www.rmb.co.za/web/elements.nsf/online/disclaimer-communications.html

Annexure C1.13

Email to FRBL's Group CEO Requesting Bank Records of PEG HR Solutions Pty Ltd and Friedshelf (RF) 1287 Pty Ltd

FW: Very important First Rand Bank Limited documents

06/05/2024 13:02

From: "Mbuso" <mbuso@icon.co.za>

To: mary.vilakazi@firstrand.co.za

Cc: "Mulder, Barbi" <barbi.mulder@firstrand.co.za>,busi.zwane@firstrand.co.za,admin@palacegroup.co.za

Good Day Ms Mary Vilakazi

It has been two weeks since we requested the below information from First Rand Bank Limited; but we have not received anything to date.

When can we expect to receive the information from First Rand Bank Limited.

Kind Regards
Mbuso Dlamini

From: Mbuso <mbuso@icon.co.za>
Sent: Monday, April 22, 2024 10:33 AM
To: 'mary.vilakazi@firstrand.co.za' <mary.vilakazi@firstrand.co.za>
Cc: 'busi.zwane@firstrand.co.za' <busi.zwane@firstrand.co.za>; 'mbuso@icon.co.za' <mbuso@icon.co.za>
Subject: RE: Very important First Rand Bank Limited documents

FIRST RAND BANK LIMITED
Attention : COO / CEO - Ms Mary Vilakazi (011 282 8788)
4th Floor, Merchant Place
Sandton.

I hope that you are fine.

Kindly assist us with the following as soon as possible.

1. PEG HR Solutions Pty Ltd:
    a. Account Name "Asset", bank account number SMT-LC08K00082:
        i. Attachment 1 : Missing page 18 covering the period 19 July 2012 to 20 August 2012 as shown missing in attachment 1; please send us this missing page as soon as possible.
        ii. Attachment 2 : Missing page 23 covering the period 20 January 2013 to 28 March 2013 as shown missing in attachment 2; please send us this missing page as soon as possible.

    b. Account Name "PEG HR Solutions 2527 Term", bank account number 0000002527:
        i. Attachment 3 : The two pages covering the period from 18 November 2014 to 05 September 2018. Please explain what happened in this bank account / statement from the 1st of November 2015 to the 2nd of November 2015. Who manipulated

the bank statement, who was paid this money, who gave the instruction for this to be done because I did not give any consent or permission for this to be done on my (Peg HR Solutions Pty Ltd) bank account.

c. Attachment 4 : Bank account / statement "PEG HR Solutions 2527 Term", account number 0000002527. What happened to the money (R5m) that was taken out of this bank account on or about the 18 June 2014 and authorized that money be taken out of this bank account, because I did not do so. On a different but related matter to this attachment 4, is the second page of this attachment 4 supposed to be page 18 of the bank statement, i.e. a continuation of the bank statement? Please clarify and confirm.

d. Please urgently send me all bank statements of PEG HR Solutions Pty Ltd, which include but are not limited to the following, from inception to date:
    i. Account Name "Loan Account".
    ii. Account Name "Past Due", account number SMT-LC11I00171.
    iii. Account Name "PEG HR Solutions 2527 Term", account number 0000002527.
    iv. Account Name "PEG HR Term Loan 7298 R25m", account number 0000007298.
    v. Any other bank accounts held at First Rand Bank Limited in the name of PEG HR Solutions Pty Ltd.

2. Friedshelf 1287 Pty Ltd
    a. Please send me Friedshelf 1287 Pty Ltd bank statements which include but are not limited to the following, from inception to date:
        i. Loan Account.
        ii. Collection Account Number SMT – DC11A00276.
        iii. Operating Account Number SMT – DC11A00277.
        iv. Deposit Account Number SMT – DC15J00340.
        v. Any other bank accounts of Friedshelf 1287 Pty Ltd, held at First Rand bank Limited in the name of Friedshelf 1287 Pty Ltd.

Thanking you and your team in advance.

Kind Regards
Mbuso Dlamini
0826060492

Attachments:
1. Account Name- Asset- bank account number SMT-LC08K00082 - Missing Page 18.
2. Account Name – Asset- bank account number SMT-LC08K00082 - Missing Page 23.
3. Account Name – PEG HR Solutions 2527 Term – bank account number 0000002527, the two pages covering period 18 November 2014 to 05 September 2018.
4. Account Name – PEG HR Solutions 2527 Term – bank account number 0000002527 - Bank statements - PEG HR Solutions 2527 Term - R5m out of the bank account.

CC : Ms Busi Zwane (011 282 8370)

Attachments:

- Attachment 1 - Bank Statements - Asset - Account No. SMT-LC08K00082 - Missing Page 18.pdf
- Attachment 2 - Bank Statements - Asset - Account No. SMT-LC08K00082 - Missing Page 23.pdf
- Attachment 3 - Bank statements - PEG HR Solutions 2527 Term - from 18 Nov 2014 to 05 Sep 2018.pdf

- Attachment 4 - Bank statements - PEG HR Solutions 2527 Term - R5m out of the bank account.pdf

Annexure C1.14

Email to FRBL's Group CEO's PA after Response from Group CEO's PA Regarding Request for Bank Records of PEG HR Solutions Pty Ltd and Friedshelf (RF) 1287 Pty Ltd

RE: Very important First Rand Bank Limited documents - [External Email]

06/05/2024 16:12

From: "Mbuso" <mbuso@icon.co.za>

To: "Mulder, Barbi" <barbi.mulder@firstrand.co.za>,"Vilakazi, Mary" <Mary.Vilakazi@firstrand.co.za>

Cc: "Zwane, Busi" <Busi.Zwane@firstrand.co.za>,admin@palacegroup.co.za

Good afternoon Barbi

Mr Mashaba responded to a completely different matter.

I have not discussed the matters raised in this email with Mr Mashaba.

Mr Mashaba does not know the contents of this email.

Must I send the email to him? Please advise so that I can send the email to him as soon as possible.

Kind Regards
Mbuso.

From: Mulder, Barbi <barbi.mulder@firstrand.co.za>
Sent: Monday, May 6, 2024 3:56 PM
To: mbuso@icon.co.za; Vilakazi, Mary <Mary.Vilakazi@firstrand.co.za>
Cc: Zwane, Busi <Busi.Zwane@firstrand.co.za>; admin@palacegroup.co.za
Subject: RE: Very important First Rand Bank Limited documents - [External Email]

Good afternoon Mr Dlamini – thank you for your email. I confirm that Mr Mashaba responded to your email on Wednesday 24 April 2024 at 2:18pm.

Kind regards,

Barbara Mulder | EXECUTIVE PA TO MARY VILAKAZI (CEO) | FirstRand Limited
4th Floor, 4 Merchant Place, Corner Fredman Drive and Rivonia Road, Sandton, 2196
T +27 11 282 8788 | **M** +27 79 492 5329
barbi.mulder@firstrand.co.za | **www.firstrand.co.za**

Certain entities within the FirstRand group are authorised financial services and credit providers.
Please consider the environment before printing.

From: Mbuso <mbuso@icon.co.za>
Sent: Monday, May 6, 2024 1:03 PM
To: Vilakazi, Mary <Mary.Vilakazi@firstrand.co.za>
Cc: Mulder, Barbi <barbi.mulder@firstrand.co.za>; Zwane, Busi <Busi.Zwane@firstrand.co.za>; admin@palacegroup.co.za
Subject: FW: Very important First Rand Bank Limited documents - [External Email]

CAUTION - EXTERNAL SENDER - Please be careful when opening links and attachments! FNB Cyber Security Office.

Good Day Ms Mary Vilakazi

It has been two weeks since we requested the below information from First Rand Bank Limited; but we have not received anything to date.

When can we expect to receive the information from First Rand Bank Limited.

Kind Regards
Mbuso Dlamini

From: Mbuso <mbuso@icon.co.za>
Sent: Monday, April 22, 2024 10:33 AM
To: 'mary.vilakazi@firstrand.co.za' <mary.vilakazi@firstrand.co.za>
Cc: 'busi.zwane@firstrand.co.za' <busi.zwane@firstrand.co.za>; 'mbuso@icon.co.za' <mbuso@icon.co.za>
Subject: RE: Very important First Rand Bank Limited documents

FIRST RAND BANK LIMITED
Attention : COO / CEO - Ms Mary Vilakazi (011 282 8788)
4th Floor, Merchant Place
Sandton.

I hope that you are fine.

Kindly assist us with the following as soon as possible.

1. PEG HR Solutions Pty Ltd:
    a. Account Name "Asset", bank account number SMT-LC08K00082:
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ii. Attachment 2 : Missing page 23 covering the period 20 January 2013 to 28 March 2013 as shown missing in attachment 2; please send us this missing page as soon as possible.

b. Account Name "PEG HR Solutions 2527 Term", bank account number 0000002527:
   i. Attachment 3 : The two pages covering the period from 18 November 2014 to 05 September 2018. Please explain what happened in this bank account / statement from the 1st of November 2015 to the 2nd of November 2015. Who manipulated the bank statement, who was paid this money, who gave the instruction for this to be done because I did not give any consent or permission for this to be done on my (Peg HR Solutions Pty Ltd) bank account.

c. Attachment 4 : Bank account / statement "PEG HR Solutions 2527 Term", account number 0000002527. What happened to the money (R5m) that was taken out of this bank account on or about the 18 June 2014 and authorized that money be taken out of this bank account, because I did not do so. On a different but related matter to this attachment 4, is the second page of this attachment 4 supposed to be page 18 of the bank statement, i.e. a continuation of the bank statement? Please clarify and confirm.

d. Please urgently send me all bank statements of PEG HR Solutions Pty Ltd, which include but are not limited to the following, from inception to date:
   i. Account Name "Loan Account".
   ii. Account Name "Past Due", account number SMT-LC11I00171.
   iii. Account Name "PEG HR Solutions 2527 Term", account number 0000002527.
   iv. Account Name "PEG HR Term Loan 7298 R25m", account number 0000007298.
   v. Any other bank accounts held at First Rand Bank Limited in the name of PEG HR Solutions Pty Ltd.

2. Friedshelf 1287 Pty Ltd
   a. Please send me Friedshelf 1287 Pty Ltd bank statements which include but are not limited to the following, from inception to date:
      i. Loan Account.
      ii. Collection Account Number SMT – DC11A00276.
      iii. Operating Account Number SMT – DC11A00277.
      iv. Deposit Account Number SMT – DC15J00340.
      v. Any other bank accounts of Friedshelf 1287 Pty Ltd, held at First Rand bank Limited in the name of Friedshelf 1287 Pty Ltd.

Thanking you and your team in advance.

Kind Regards
Mbuso Dlamini
0826060492

Attachments:
1. Account Name- Asset- bank account number SMT-LC08K00082 - Missing Page 18.
2. Account Name – Asset- bank account number SMT-LC08K00082 - Missing Page 23.
3. Account Name – PEG HR Solutions 2527 Term – bank account number 0000002527, the two pages covering period 18 November 2014 to 05 September 2018.
4. Account Name – PEG HR Solutions 2527 Term – bank account number 0000002527 - Bank statements - PEG HR Solutions 2527 Term - R5m out of the bank account.

CC : Ms Busi Zwane (011 282 8370)

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Attachments:

- image001.jpg

Annexure C1.15

Response from FRBL's Natalie Rodrigues Regarding Request for Bank Records of PEG HR Solutions Pty Ltd and Friedshelf (RF) 1287 Pty Ltd

RE: Bank Statements - Loan Account Friedshelf 1287 (RF) Pty Ltd - [External Email]

20/11/2024 22:24

From: "Rodrigues, Natalie" <Natalie.Rodrigues@fnb.co.za>

To: mbuso@icon.co.za

Cc: "Pillay, Dhakshini" <Dhakshini.Pillay@rmb.co.za>,admin@palacegroup.co.za,"Ndamase, Bongi" <Bongi.Ndamase@rmb.co.za>

Dear Mr. Mbuso, Thank you kindly. My colleagues included in this email are attending to your request. Warm Regards Natalie Rodrigues

From: Mbuso <mbuso@icon.co.za>
Sent: Wednesday, November 20, 2024 8:47 PM
To: Rodrigues, Natalie <Natalie.Rodrigues@fnb.co.za>
Cc: Pillay, Dhakshini <Dhakshini.Pillay@rmb.co.za>; admin@palacegroup.co.za
Subject: RE: Bank Statements - Loan Account Friedshelf 1287 (RF) Pty Ltd - [External Email]

Good Day

I sent it to the office of the CEA on the 22nd of April 2024 (copied Ms Busi Zwane) and again on the 06th May 2024 (copied Ms Busi Zwane and Barbi Mulder); and I have not received same to date.

I copied Ms Busi

Kind Regards
Ephraim Mbuso Dlamini
For and on behalf of Friedshelf 1287 (RF) Pty Ltd
Director.

From: Rodrigues, Natalie <Natalie.Rodrigues@fnb.co.za>
Sent: Wednesday, 20 November 2024 12:04
To: mbuso@icon.co.za
Cc: Pillay, Dhakshini <Dhakshini.Pillay@rmb.co.za>
Subject: FW: Bank Statements - Loan Account Friedshelf 1287 (RF) Pty Ltd - [External Email]

Good day Mr Ephraim Mbuso Dlamini

We acknowledge your email and are giving this matter our urgent attention.
If possible, can you please provide any additional info as to who you initially sent your request for bank statements to. Would sincerely appreciate.

Kind regards
Natalie Rodrigues

From: Mbuso <mbuso@icon.co.za>
Sent: Tuesday, November 19, 2024 9:03 PM
To: Vilakazi, Mary <Mary.Vilakazi@firstrand.co.za>
Cc: Mulder, Barbi <barbi.mulder@firstrand.co.za>; busi.zwane@firstrand.co.za <busi.zwane@firstrand.co.za>; admin@palacegroup.co.za <admin@palacegroup.co.za>; mbuso@icon.co.za <mbuso@icon.co.za>
Subject: Bank Statements - Loan Account Friedshelf 1287 (RF) Pty Ltd - [External Email]

CAUTION - EXTERNAL SENDER - Please be careful when opening links and attachments! FNB Cyber Security Office.

Good Day Ms Mary Vilakazi

Kindly and urgently provide us with **a copy of Friedshelf 1287 (RF) Pty Ltd Loan Account bank statement from inception to date**.

You are kindly advised that should not receive a copy of this bank statement by close of business on the 26th November 2024, I will have no choice but to approach any or all of the following, i.e. the National Credit Regulator, Financial Services Conduct Authority, Banking Ombud, Prudential Authority, Financial Intelligence Centre, Public Protector, etc. for their assistance.

Thanking you in advance.

Kind Regards
Ephraim Mbuso Dlamini
For and on behalf of Friedshelf 1287 (RF) Pty Ltd
Director.

CC : Ms Busi Zwane (011 282 8370)

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Annexure C1.16

Follow Up Request Sent to FRBL's Natalie Rodrigues Regarding Request for Bank Records of Friedshelf (RF) 1287 Pty Ltd

RE: Bank Statements - Loan Account Friedshelf 1287 (RF) Pty Ltd - [External Email]

27/11/2024 10:12

From: "Mbuso" <mbuso@icon.co.za>

To: "Rodrigues, Natalie" <Natalie.Rodrigues@fnb.co.za>,mary.vilakazi@firstrand.co.za

Cc: "Pillay, Dhakshini" <Dhakshini.Pillay@rmb.co.za>,admin@palacegroup.co.za,"Ndamase, Bongi" <Bongi.Ndamase@rmb.co.za>

Good day

I have been waiting to receive these bank statements and requested that they be sent to us by yesterday, the 26 November 2024.

This has obviously not happened.

I guess that this therefore means that I have to get assistance from the various institutions in the country mentioned below in order to get assistance with this matter.

Kind Regards
EM Dlamini
Director.

From: Mbuso <mbuso@icon.co.za>
Sent: Thursday, 21 November 2024 08:24
To: 'Rodrigues, Natalie' <Natalie.Rodrigues@fnb.co.za>
Cc: 'Pillay, Dhakshini' <Dhakshini.Pillay@rmb.co.za>; 'admin@palacegroup.co.za' <admin@palacegroup.co.za>; 'Ndamase, Bongi' <Bongi.Ndamase@rmb.co.za>
Subject: RE: Bank Statements - Loan Account Friedshelf 1287 (RF) Pty Ltd - [External Email]

Good Day

Thank you for your response.

Please make sure that they send me the following bank statements for the abovementioned entity, namely Friedshelf 1287 (RF) Pty Ltd, from inception to date:

1. Loan account; and
2. Capital Redemption Reserve Account.

As mentioned below, I requested these from the office of the CEO on the 22nd of April 2024 (copied Ms Busi Zwane) and again on the 06th May 2024 (copied Ms Busi Zwane and Barbi Mulder); and I have not received same to date.

I hope to receive these in a day or two, but definitely before the close of business on the 26 November 2024, failing which I will approach the institutions mentioned below, for their assistance on this matter.

Kind Regards
Ephraim Mbuso Dlamini
For and on behalf of Friedshelf 1287 (RF) Pty Ltd
Director.

From: Rodrigues, Natalie <Natalie.Rodrigues@fnb.co.za>
Sent: Wednesday, 20 November 2024 22:25
To: mbuso@icon.co.za
Cc: Pillay, Dhakshini <Dhakshini.Pillay@rmb.co.za>; admin@palacegroup.co.za; Ndamase, Bongi <Bongi.Ndamase@rmb.co.za>
Subject: RE: Bank Statements - Loan Account Friedshelf 1287 (RF) Pty Ltd - [External Email]

Dear Mr. Mbuso, Thank you kindly. My colleagues included in this email are attending to your request. Warm Regards Natalie Rodrigues

From: Mbuso <mbuso@icon.co.za>
Sent: Wednesday, November 20, 2024 8:47 PM
To: Rodrigues, Natalie <Natalie.Rodrigues@fnb.co.za>
Cc: Pillay, Dhakshini <Dhakshini.Pillay@rmb.co.za>; admin@palacegroup.co.za
Subject: RE: Bank Statements - Loan Account Friedshelf 1287 (RF) Pty Ltd - [External Email]

Good Day

I sent it to the office of the CEA on the 22nd of April 2024 (copied Ms Busi Zwane) and again on the 06th May 2024 (copied Ms Busi Zwane and Barbi Mulder); and I have not received same to date.

I copied Ms Busi

Kind Regards
Ephraim Mbuso Dlamini
For and on behalf of Friedshelf 1287 (RF) Pty Ltd
Director.

From: Rodrigues, Natalie <Natalie.Rodrigues@fnb.co.za>
Sent: Wednesday, 20 November 2024 12:04
To: mbuso@icon.co.za
Cc: Pillay, Dhakshini <Dhakshini.Pillay@rmb.co.za>
Subject: FW: Bank Statements - Loan Account Friedshelf 1287 (RF) Pty Ltd - [External Email]

Good day Mr Ephraim Mbuso Dlamini

We acknowledge your email and are giving this matter our urgent attention.
If possible, can you please provide any additional info as to who you initially sent your request for bank statements to. Would sincerely appreciate.

Kind regards
Natalie Rodrigues

From: Mbuso <mbuso@icon.co.za>
Sent: Tuesday, November 19, 2024 9:03 PM
To: Vilakazi, Mary <Mary.Vilakazi@firstrand.co.za>
Cc: Mulder, Barbi <barbi.mulder@firstrand.co.za>; busi.zwane@firstrand.co.za <busi.zwane@firstrand.co.za>; admin@palacegroup.co.za <admin@palacegroup.co.za>; mbuso@icon.co.za <mbuso@icon.co.za>
Subject: Bank Statements - Loan Account Friedshelf 1287 (RF) Pty Ltd - [External Email]

CAUTION - EXTERNAL SENDER - Please be careful when opening links and attachments! FNB Cyber Security Office.

Good Day Ms Mary Vilakazi

Kindly and urgently provide us with **a copy of Friedshelf 1287 (RF) Pty Ltd Loan Account bank statement from inception to date**.

You are kindly advised that should not receive a copy of this bank statement by close of business on the 26th November 2024, I will have no choice but to approach any or all of the following, i.e. the National Credit Regulator, Financial Services Conduct Authority, Banking Ombud, Prudential Authority, Financial Intelligence Centre, Public Protector, etc. for their assistance.

Thanking you in advance.

Kind Regards
Ephraim Mbuso Dlamini
For and on behalf of Friedshelf 1287 (RF) Pty Ltd
Director.

CC : Ms Busi Zwane (011 282 8370)

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Annexure C1.17

Final Response from FRBL's Group CEO – Bank Records Cannot be Located

mbuso@icon.co.za

From: FNB CEOComplaints <CEOComplaints@fnb.co.za>
Sent: Friday, 29 November 2024 12:32
To: mbuso@icon.co.za
Cc: FNB CEOComplaints
Subject: RE: Bank Statements - Loan Account and Capital Redemption Reserve Account of Friedshelf 1287 (RF) Pty Ltd from inception to date

Dear Mr Dlamini.

Thank you for your email.

Our team is actively working on the matter, please be assured that we are giving your request the attention it deserves.

We understand the importance of this issue and appreciate your understanding during this process.

Yours sincerely.

Samantha Yassine
Service Recovery Advisor
Personal and Private Segment: Chief Operating Office
COO Service
CEOcomplaints@fnb.co.za
+27 87 311 8039

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From: Mbuso <mbuso@icon.co.za>
Sent: Friday, November 29, 2024 8:50 AM
To: FNB CEOComplaints <CEOComplaints@fnb.co.za>
Cc: mbuso@icon.co.za
Subject: RE: Bank Statements - Loan Account and Capital Redemption Reserve Account of Friedshelf 1287 (RF) Pty Ltd from inception to date - [External Email]

Good Day Samantha

Please try to find the following and send me the bank statements from inception to date, which may assist us, because there is a link between PEG HR Solutions Pty Ltd and Friedshelf (RF) 1287 Pty Ltd:

1. Please urgently send me all bank statements of PEG HR Solutions Pty Ltd, which include but are not limited to the following, from inception to date:
    a. Account Name "Loan Account".
    b. Account Name "Past Due", account number SMT-LC11I00171.
    c. Account Name "PEG HR Solutions 2527 Term", account number 0000002527.
    d. Account Name "PEG HR Term Loan 7298 R25m", account number 0000007298.
    e. Any other bank accounts held at First Rand Bank Limited in the name of PEG HR Solutions Pty Ltd.

[redacted]

account / company name PEG HR Solutions Pty Ltd. Did you try searching for the Friedshelf 1287 (RF) Pty Ltd bank accounts using the account / company name Friedhslef 1287 (RF) Pty Ltd?

Once you get the PEG HR Solutions Pty Ltd bank accounts, we will try to link back to Friedshelf 1287 (RF) Pty Ltd.

Please let me know if you are unable to find the PEG HR Solutions Pty Ltd so that we may use more information to find these bank accounts.

Kind Regards
Ephraim Mbuso Dlamini
For and on behalf of PEG HE Solutions Pty Ltd
Director.

From: FNB CEOComplaints <CEOComplaints@fnb.co.za>
Sent: Friday, 29 November 2024 08:36
To: mbuso@icon.co.za
Cc: FNB CEOComplaints <CEOComplaints@fnb.co.za>
Subject: RE: Bank Statements - Loan Account and Capital Redemption Reserve Account of Friedshelf 1287 (RF) Pty Ltd from inception to date - [External Email]

Dear Mr Dlamini.

Thank you for taking the time to answer my call.

As per telephonic discussion,we are unable to locate the below as per your request.

1. Account Holder : Friedshelf 1287 (RF) Pty Ltd
2. Account Numbers:
    a. Loan Account: has not been issued to us from inception to date.
    b. Capital Redemption Reserve Account: has not been issued to us from inception to date.
    c. Other Accounts we have with yourselves:
        i. Collection Account Number SMT – DC11A00276.
        ii. Operating Account Number SMT – DC11A00277.
        iii. Deposit Account Number SMT – DC15J00340.
    d. Any other bank accounts of Friedshelf 1287 Pty Ltd, held at First Rand bank Limited in the name of Friedshelf 1287 Pty Ltd.

Kindly provide the business account number for Friedshelf 1287 (RF) Pty Ltd or documentation that may assist us to locate the banking profile.

Yours sincerely.

Samantha Yassine
Service Recovery Advisor
Personal and Private Segment: Chief Operating Office
COO Service
CEOcomplaints@fnb.co.za
+27 87 311 8039

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From: Mbuso <mbuso@icon.co.za>
Sent: Thursday, November 28, 2024 5:19 PM
To: FNB CEOComplaints <CEOComplaints@fnb.co.za>
Cc: mbuso@icon.co.za
Subject: RE: Bank Statements - Loan Account and Capital Redemption Reserve Account of Friedshelf 1287 (RF) Pty Ltd from inception to date - [External Email]

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Good day

[redacted]

I hope that this helps you, but please let me know if the ID number does not help you, so that I may send you more information.

Kind Regards
Ephraim Mbuso Dlamini
For and on behalf of Friedshelf 1287 (RF) Pty Ltd
Director.

From: FNB CEOComplaints <CEOComplaints@fnb.co.za>
Sent: Thursday, 28 November 2024 15:46
To: mbuso@icon.co.za
Cc: FNB CEOComplaints <CEOComplaints@fnb.co.za>
Subject: RE: Bank Statements - Loan Account and Capital Redemption Reserve Account of Friedshelf 1287 (RF) Pty Ltd from inception to date

Dear Mr Dlamini.

Thank you for your response.

We are still unable to locate the banking profile.

May I please request that you provide your Identity number and contact number, once received we will be able to address your request more effectively.

Kind Regards

Samantha Yassine
Service Recovery Advisor
Personal and Private Segment: Chief Operating Office
COO Service

CEOcomplaints@fnb.co.za
+27 87 311 8039

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From: Mbuso <mbuso@icon.co.za>
Sent: Thursday, November 28, 2024 3:06 PM
To: FNB CEOComplaints <CEOComplaints@fnb.co.za>
Cc: mbuso@icon.co.za
Subject: RE: Bank Statements - Loan Account and Capital Redemption Reserve Account of Friedshelf 1287 (RF) Pty Ltd from inception to date - [External Email]

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Good day Samantha

Thank you for coming back to us.

1. Account Holder : Friedshelf 1287 (RF) Pty Ltd
2. Account Numbers:
    a. Loan Account: has not been issued to us from inception to date.
    b. Capital Redemption Reserve Account: has not been issued to us from inception to date.
    c. Other Accounts we have with yourselves:
        i. Collection Account Number SMT – DC11A00276.
        ii. Operating Account Number SMT – DC11A00277.
        iii. Deposit Account Number SMT – DC15J00340.
    d. Any other bank accounts of Friedshelf 1287 Pty Ltd, held at First Rand bank Limited in the name of Friedshelf 1287 Pty Ltd.

Please send us bank statements from inception to date for 2a and 2b as soon as possible. Please also send us for 2c (i) to 2c (iii) as well as 2d if you do have 2d.

Thanking you in advance.

Kind Regards
Ephraim Mbuso Dlamini
For and on behalf of Friedshelf 1287 (RF) Pty Ltd
Director.

From: FNB CEOComplaints <CEOComplaints@fnb.co.za>
Sent: Thursday, 28 November 2024 13:53
To: mbuso@icon.co.za
Cc: FNB CEOComplaints <CEOComplaints@fnb.co.za>
Subject: RE: Bank Statements - Loan Account and Capital Redemption Reserve Account of Friedshelf 1287 (RF) Pty Ltd from inception to date

Dear Mr Dlamini.

Thank you for reaching out to the CEO's Desk.

We appreciate your email.

To better assist you, could you please provide more details regarding your inquiry.

Specifically, we would need the following information:

1. Business Account Number

Once we have this information, we will be able to address your request more effectively.

Thank you for your understanding and cooperation.

Yours sincerely,

Samantha Yassine
Service Recovery Advisor
Personal and Private Segment: Chief Operating Office
COO Service

CEOcomplaints@fnb.co.za
+27 87 311 8039

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From: Mbuso <mbuso@icon.co.za>
Sent: Wednesday, November 27, 2024 7:05 PM
To: Vilakazi, Mary <Mary.Vilakazi@firstrand.co.za>
Cc: Mulder, Barbi <barbi.mulder@firstrand.co.za>; busi.zwane@firstrand.co.za; admin@palacegroup.co.za
Subject: RE: Bank Statements - Loan Account and Capital Redemption Reserve Account of Friedshelf 1287 (RF) Pty Ltd from inception to date - [External Email]

CAUTION - EXTERNAL SENDER - Please be careful when opening links and attachments! FNB Cyber Security Office.

Good Day Ms Mary Vilakazi

This is a follow up on my request that I sent to you on the 19th of November 2024.

We have not received the information to date, i.e. up to now. I had asked that you send us same by close of business yesterday, the 26 November 2024.

If we do not receive the following bank statements of Friedshelf 1287 (RF) Pty Ltd by tomorrow at 12h00, we will have no choice but to request assistance from the bodies mentioned below:

1. Loan Account from inception to date; and
2. Capital Redemption Reserve Account from inception to date.

Thanking you in advance.

Kind Regards
Ephraim Mbuso Dlamini
For and on behalf of Friedshelf 1287 (RF) Pty Ltd
Director.

CC : Ms Busi Zwane (011 282 8370)

From: Mbuso <mbuso@icon.co.za>
Sent: Tuesday, 19 November 2024 21:02
To: 'mary.vilakazi@firstrand.co.za' <mary.vilakazi@firstrand.co.za>
Cc: 'Mulder, Barbi' <barbi.mulder@firstrand.co.za>; 'busi.zwane@firstrand.co.za' <busi.zwane@firstrand.co.za>; 'admin@palacegroup.co.za' <admin@palacegroup.co.za>; 'mbuso@icon.co.za' <mbuso@icon.co.za>
Subject: Bank Statements - Loan Account Friedshelf 1287 (RF) Pty Ltd

Good Day Ms Mary Vilakazi

Kindly and urgently provide us with **a copy of Friedshelf 1287 (RF) Pty Ltd Loan Account bank statement from inception to date**.

You are kindly advised that should not receive a copy of this bank statement by close of business on the 26th November 2024, I will have no choice but to approach any or all of the following, i.e. the National Credit Regulator, Financial Services Conduct Authority, Banking Ombud, Prudential Authority, Financial Intelligence Centre, Public Protector, etc. for their assistance.

Thanking you in advance.

Kind Regards
Ephraim Mbuso Dlamini
For and on behalf of Friedshelf 1287 (RF) Pty Ltd
Director.

CC : Ms Busi Zwane (011 282 8370)

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